

**Client**

Leading Bank in Asia

**Offering**

Independent Acceptance Testing (IAT)

**Company Overview**

The client is a leading financial services group in Asia, with over 200 branches across 15 markets. Headquartered and listed in Singapore, client is a market leader in Far East Asia with over four million customers and a growing presence in the key Asian markets and Middle East.

The client provides a full range of services in consumer, SME and corporate banking activities across Asia and the Middle East. As a bank born and bred in Asia, client also understands the intricacies of doing business in the region's most dynamic markets. This market insight and regional connectivity have helped to drive the bank's growth as it sets out to be the Asian bank of choice.

**Growth**

IAT testing ensured quality of end product to enable client in reducing turnaround time of form submission

**Efficiency**

Attained effective process control through application stability

**Cost**

Saved cost of project implementation by enabling scheduled launch of the applications

**The Challenges and Our Solutions**

The Felix II project implemented end-to-end Insurance Data Processing System through electronic submission of forms to Insurance parties (AVIVA) with reduced turnaround time of form submission from 5 days to 1 day and support enhanced Decision Management using latest technology. Focus of IAT testing was to ensure the quality of the end product is achieved prior to move for User Acceptance Testing.

The challenges vis-à-vis solutions delivered by Omnitech are as below:

**Challenge :** Understand the business in a very short period of time.

**Solution :** Received the inputs from Subject Matter experts on Business requirements.

**Challenge :** End to end business testing for various functionalities to be done in fixed timeline as per the specific IAT schedule.

**Solution :** Modular approach for testing of various functionalities and interfaces to other applications.

**Challenge :** To provide an effective product to Users for smooth execution of UAT with minimum hiccups

**Solution :** Support user during UAT testing to meet the UAT needs and gain user's confidence in the product usage.

**Challenge :** Provide training to all the team members before start of IAT phase.

**Solution :** Concise functional and interface training to the team.

**Challenge :** Operational issues and unstable SIT environment leading to IAT schedule delays

**Solution :** Aggressive follow-up on issues to minimize the IAT schedule slippage.

## Benefits

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Omnitech delivered the following benefits to the client:

- Many major and critical defects were identified in IAT that were further fixed and retested successfully
- No major or critical issues reported by Users during UAT
- Application stability was significantly enhanced after IAT completion
- Effective process control and improvement through regular feedback sessions

### About Omnitech InfoSolutions

Omnitech InfoSolutions Ltd (BSE: 532882 NSE: OMNITECH) is a global IT services company embracing strong competencies in IT Outsourcing as well as Managed Services since last 2 decades. Omnitech leveraging innovation and operational excellence, deliver measurable business value to the global Emerging Enterprises as their Technology Transformation Partner. Committed to customer delight, we have established the best global credentials through the conduct of world class quality certifications like ISO 9001:2008, ISO 20000, ISO 27001-1 & 27000-2 and BS 25999.

### Contact Omnitech InfoSolutions today for free consultation.

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