

## CASE STUDY OF MANAGE FILE TRANSFER

### for a leading Process Outsourcing Services Company

#### SNAPSHOT

##### Industry

BPO/KPO

##### Business Challenge

Keeping in view of their expansion plan, Company wanted to automate their day to day IT activity to make their process simple and data secured. Initially there was no process in place to track the work done and to manage the huge amount of file movements. The process used was too tedious and repetitive in nature, consumes lots of precious man hours.

##### Omnitech Solution

Virtual Accounts Office Services built upon IBM's WebSphere MQ Technology

##### Business Benefits

- Data Security
- Use of Managed File Transfer Protocol using W-MQ Series, for handling files transfers
- Automated file tracking and monitoring system
- Automated and structure workflow

#### Company Overview

One of the leading Process Outsourcing Services Company with experienced professionals from Finance, Accounting, Information Technology and Logistics. They provide accounting consultation to most of the major companies in India. They are currently looking forward to expand their branches across India and setup offices in all major towns and cities. In view of their expansion plan, they have decided to automate few of their day to day IT activities in a phase wise manner.

#### Business Challenges

As a part of the accounting consultancy they have to cater to 3000-4000 or more clients on a daily basis. Data is updated and processed using accounting applications of the customer's choice on a daily basis. The data is zipped into a compressed file and send as e-mail attachments to the clients across the country.

- The process is too tedious and repetitive in nature, consumes lots of precious man hours.
- Emails have restrictions in sending huge files across the network.
- Mails often bounce back or are not delivered due to the attachment size and the nature of security on agents place.
- There was no process in place to track the work done and to manage the huge amount of file movements.

## Solution

In the event of any disaster, our client will be able to route the Business operation to Omnitech's Disaster Recovery center to ensure continuity. Company Virtual Accounts Office addresses all these issues by providing secure & convenient online accounting / book-keeping services with a number of added features designed for salaried individuals, traders, small & medium enterprises, share traders / brokers. It has built-in centralized management information system for all accounting related tasks.

Using this system, the accounting executives from the data processing centre can upload the processed data of the client onto a centralized server. Once the data is stored in a predefined format in the central repository, the clients can access the files and download them using a web browser from anywhere.

The service is built upon IBM's WebSphere MQ technology which delivers secure & assured data exchange. Internet & connectivity is taken care of by VSNL, which is the country's most reliable & advanced service provider. IBM data servers are kept in VSNL's disaster proof data center to ensure security.

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### About Omnitech InfoSolutions :

Omnitech InfoSolutions is an ISO 9001-2000 certified technology services and solutions provider company in the Business Availability and Business Continuity space. The Business Availability services include Infrastructure Management, Application Management and Performance Management services, whereas Business Continuity services include Disaster Recovery Consulting and Management, Data Vaulting and Workplace Recovery Services.

Omnitech InfoSolutions is also a world-class provider of turnkey IT solutions like Server & Storage Consolidation, Virtualization, Network Integration Solutions and Data Center Management Solutions. Omnitech provides end-to-end support with guaranteed SLA (Service Level Agreements) in order to optimize infrastructure management and align IT with business goals.

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### Contact Omnitech InfoSolutions today for free consultation

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