

CASE STUDY OF ONLINE ACCOUNTING SERVICES

for a leading process outsourcing services company

SNAPSHOT

Industry
BPO/KPO

Business Challenge

To provide secure & convenient online accounting / book-keeping services with number of added features designed for salaried individuals, traders, small & medium enterprises, share traders / brokers.

Omnitech Solution

- Built-in centralized management information system.
- Easy to upload the processed data of the client onto a centralized server.
- Access to the files and download them using a web browser from anywhere.

Business Benefits

- Web based frontend for clients.
- Use of Managed File Transfer Protocol using W-MQ Series, for handling files transfers.
- Data can be accessed only by authorized individuals (Data Security).
- Automated file tracking and monitoring system.
- Real time reports.
- Automated and structured work flow.
- Transparency to the end users.

Company Overview

A leading Process Outsourcing Services Company with experienced professionals from Finance, Accounting, Information Technology and Logistics. They provide accounting consultation to most of the major companies in India. They are currently looking forward to expand their branches across India and setup offices in all major towns and cities. In view of their expansion plan, they have decided to automate few of their day to day IT activities in a phase wise manner.

Business Challenges

As a part of the accounting consultancy they have to cater to 3000-4000 or more clients on a daily basis. Data is updated and processed using accounting applications of the customer's choice on a daily basis. The data is zipped into a compressed file and send as an e-mail attachment to the client's across the country.

- The process is too tedious and repetitive in nature, consumes lots of precious man hours.
- Emails restrictions in sending huge files across the network.
- Mails often bounce back or are not delivered due to the attachment size and the nature of security on agents place.
- There was no process in place to track the work done and to manage the huge amount of file movements.

Solution

Our client's virtual accounts office addresses all these issues by providing secure & convenient online accounting / book-keeping services with number of added features designed. These features are designed for salaried individuals, traders, small & medium enterprises, share traders / brokers. It has built-in centralized management information system for all accounting related tasks.

Using this system, the accounting executives from the Data Processing Centre can upload the processed data of the client onto a Centralized Server. Once the data is stored in a predefined format in the central repository, the client can access the files and download them using a web browser from anywhere.

The service is built upon IBM's WebSphere MQ Technology which delivers secure & assured data exchange. Internet & connectivity is taken care by VSNL which is country's most reliable & advance service provider. IBM Data Servers are kept in VSNL's Disaster Proof Data Center to ensure security.

About Omnitech InfoSolutions :

Omnitech is a global IT solutions and services provider company in the areas of business availability, business continuity and business enhancement services. With over 23 years of fostering client relationships, we at Omnitech are agile to establish the best global credentials through world class quality certifications. Besides the conduct of ISO 9001:2008 for quality management, we have also gained ISO 20000, ISO 27001 and BS 25999 standards.

As an intensely technology focused company, Omnitech banks upon its ability to anticipate and address IT requirements across business in a cost effective manner. Omnitech InfoSolutions helps customers to align their IT with their business goals and offers value added services at different phases of their IT planning and deployment cycle. We help them to derive optimum utilization of their IT resources and lower their cost of operations. Within the broad direction, Omnitech innovates in order to compete successfully. Emerging as a pioneer in business continuity services, Omnitech introduced first of its kind disaster recovery centre in India meeting all the global standards, thereby demonstrating both its knowledge of technology and skills of implementation.

Contact Omnitech InfoSolutions today for free consultation

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