

**Client**

Leading Bank in Asia

**Offering**

SIT and UAT along with support in live simulation of product to Users

**Company Overview**

The client is a leading financial services group in Asia, with over 200 branches across 15 markets. Headquartered and listed in Singapore, client is a market leader in Far East Asia with over four million customers and a growing presence in the key Asian markets and Middle East.

The client provides a full range of services in consumer, SME and corporate banking activities across Asia and the Middle East. As a bank born and bred in Asia, client also understands the intricacies of doing business in the region's most dynamic markets. This market insight and regional connectivity have helped to drive the bank's growth as it sets out to be the Asian bank of choice.

**Growth**

Attained user confidence with stability in terms of formatting, static data with consolidated Statements

**Efficiency**

Simulation helped the client to attain effective process control post implementation

**Cost**

Early identification of defects and architectural issues reduced cost of change and system cost

**The Challenges and Our Solutions**

The Wealth continuum project was implemented to provide Private Banking and Treasure Private with a consolidated statement comprising of both retail and Investment statements.

- An overview summary page of Banking and Investment is to be generated when client request for consolidation; else individual Package Account statement or Avaloq Investment statement are to be generated separately.

Focus of SIT and UAT testing was to ensure the quality of the end product is achieved prior to move for this product to go Live.

The challenges vis-à-vis solutions delivered by Omnitech are as below:

**Challenge :** Understand the business in a very short period of time.

**Solution :** Omnitech engaged at the user level to understand their business processes and received the inputs from Subject Matter experts on Business requirements.

**Challenge :** End to end business testing for various functionalities to be done in fixed timeline as per the specific SIT and UAT schedule.

**Solution :** Adopted modular approach for testing of various functionalities and interfaces to other applications.

**Challenge :** To provide an effective product to Users for smooth execution of UAT with minimum hiccups.

**Solution :** Extended support to the users during UAT testing to meet the UAT needs and gain user's confidence in the product usage.

**Challenge :** Got trained on different applications of Retail Banking and Investment data.

**Solution :** Scheduled and successfully imparted concise functional and interface training to the team.

**Challenge :** Operational issues and unstable SIT environment leading to UAT schedule delays.

**Solution :** Undertook aggressive follow-up on issues to minimize the SIT and UAT schedule slippage.

## Responsibilities

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Omnitech team was also responsible for :

- Monitoring and managing end - to - end SIT phase.
- Creation of System Integration Testing Test Plan.
- Updates / modification of existing scenarios in case the existing test cases are available and creating relevant new test cases for manual execution of SIT phase based on the requirement.
- Data preparation based on business and integration flow.
- Upload and maintain the test cases in HP QC environment during the course of project execution.
- Execution of test cases.
- Defect logging and tracking.
- Defect verification and Regression Testing.
- Daily / periodic status report on progress of execution and defects.
- UAT support which include supporting business user in UAT execution and defect management.

## Benefits

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Omnitech delivered the following benefits to the client :

- Many major and critical defects were identified in SIT and UAT that were further fixed and retested successfully.
- No major or critical issues reported by Users during Live Simulation testing.
- Effective process control and improvement through regular feedback sessions.
- Consolidated Statements stability in terms of formatting, static data, was significantly enhanced after SIT and UAT completion.

### About Omnitech InfoSolutions

Omnitech InfoSolutions Ltd (BSE: 532882 NSE: OMNITECH) is a global IT services company embracing strong competencies in IT Outsourcing as well as Managed Services since last 2 decades. Omnitech leveraging innovation and operational excellence, deliver measurable business value to the global Emerging Enterprises as their Technology Transformation Partner. Committed to customer delight, we have established the best global credentials through the conduct of world class quality certifications like ISO 9001:2008, ISO 20000, ISO 27001-1 & 27000-2 and BS 25999.

### Contact Omnitech InfoSolutions today for free consultation.

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