omnitech®
Empowering Enterprises

A CASE STUDY TO DEPLOY A CENTRALIZED CHANGE & DEFECT MANAGEMENT SYSTEM

for a leading IT Consulting & Software Development Company

SNAPSHOT

Industry
IT products for Financial Services.

Business Challenge
Lack of integration of various tools for generating correct metrics & reports.

Omnitech Solution
- Customized workflow for change & defect management
- Mandatory metrics & reports from a centralized console

Business Benefits
- A centralized web based metric warehouse was created.
- The need of multiple tools & redundant work was reduced.

Company Overview

The client is a leading global provider of integrated front-office applications for more than 4,000 banks, credit unions and insurance providers around the world.

Business Challenges

The client was using multiple tools from different vendors for its test management & defect tracking needs on a global level. This leads to a lack of integration in-turn leading to lot of manual work in order to get the desired report & metrics. This also crippled the management teams from getting the correct metrics & reports for their analysis.

Solutions

Our team of highly skilled resources was deployed to study client's needs, create customized workflow for change & defect management to enable their testing teams to follow the set processes in an optimal manner. The management could also generate all mandatory metrics from a centralized console. The architecture is so designed that it can be very easily integrated with other tools in the future.

About Omnitech InfoSolutions :

Omnitech InfoSolutions is an ISO 9001-2000 certified technology services and solutions provider company in the Business Availability and Business Continuity space. The Business Availability services include Infrastructure Management, Application Management and Performance Management services whereas Business Continuity services include Disaster Recovery Consulting and Management, Data Vaulting and Workplace Recovery Services.

Omnitech InfoSolutions is also a world-class provider of turnkey IT solutions like Server & Storage Consolidation, Virtualization, Network Integration Solutions and Data Center Management Solutions, Omnitech provides end-to-end support with guaranteed SLA (Service Level Agreements) in order to optimize infrastructure management and align IT with business goals.

Contact Omnitech InfoSolutions today for free consultation

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