

## Infrastructure Management Services

The global economy rebound has compelled nearly every IT organization to rethink its approach. The emerging trends have created a volatile marketplace to match consumer preferences to effectively utilize and manage their IT infrastructure. Matching up to these challenging preferences requires innovative business solutions that drive efficiency, effectiveness, innovation.

IT departments are now viewed by business managers as 'service organizations' and are expected to deliver clearly defined products to agreed service levels. Business organizations thus consider themselves to be customers (or more correctly, internal customers) of their IT departments and expect to be treated accordingly. As Information Technology organizations gaze to gain higher ROI while dealing with budget constraints; outsourcing Infrastructure Management Services has thus become an extremely productive strategy.

At Omnitech, we help financial services firms benefit from our deep industry expertise to help manage risk, comply with regulations, enhance product features and manage your IT Infrastructure.

## Service Offerings

Our comprehensive array of IMS presents higher service levels at lower costs. We invest and believe in flexible architectures, tools and practices to provide high availability and resilience. Any issues related to infrastructure are quickly identified and resolved by our experts thus giving a complete cycle of support.

## Why Omnitech

We allow banking and financial institutions to focus on their core competencies while outsourcing their Infrastructure management solutions. Our unique range of services provide minimum business complexity and help our customers gain both qualitative and quantifiable business value from their investments. Out of our years of experience coupled with the technology expertise, we stand tall in providing world class IT infrastructure. We follow industry's best practices and promise to deliver significant improvements in operations while improving the overall cost structure and increasing your ROI on these operations.

Some of the key differentiators which makes us best among others and gives our customers a competitive edge are:

- World class Network Operations Centres (NOC)
- Tailored delivery models to suit every need
- Domain expertise
- Comprehensive and cost effective services
- ISO 27001 security standards and follows the ITIL framework
- Proven track record
- Efficient reporting and review mechanism
- Streamlined and standardized IT procurement
- Reduced downtime
- Better alignment with new strategic business initiatives.
- Maximized efficiency coupled with cost effectiveness
- Optimized performance with improved productivity

Data Center Optimization

Managed Services

Program Management

Telecommunication Services

Service Offerings



# What we deliver

peace-of-mind

"In ever challenging IT business environment, Omnitech relationship provides peace-of-mind." Omnitech has been consistently responsive to its customer's short and long term needs. We work together to move support to improving your competitive position.

## Data Center Optimization

Consolidation, Virtualization & Power over Ethernet - These are some of the current IT trends making traditional data centre operations highly complex and intricate to manage. Meantime the day to day jobs and overall goals remain the same - increase uptime coupled with ever pressing demands for improved efficiency and cost effectiveness. We have successfully developed strategies that have led to effective use of Data Centre and Information Management across multi-national enterprises. By selective deployment of appropriate technologies, we helped our clients achieve optimization, agility, scalability and alignment with their organizational plans and objectives.

## Managed Services

We act as "Enablers" that assist the in-house technology departments to formulate strategies that are aligned with the business objectives. We manage the on-going support of your technology environment with highly skilled professionals who understand the needs of this industry. Our services are catered to meet our clients financial and business objectives with emphasis on flexibility, scalability and most importantly on quality. We offer a full range of managed services encompassing on-site and remote monitoring, backup and replication services, business continuity, disaster recovery, and IT infrastructure management including Global HelpDesk and Network Operation Center. As a strategic partner, we are committed to ensuring your business information is protected, managed and available on demand.

## Program Management

Whether you need a team of experts to design and execute a plan or simply a role player as interim support to keep your projects on schedule and within budget, you can rely on Omnitech experience in project management to help you achieve the desired business results. Backed by years of experience, systematic approach and methodology, we not only create processes and plans that are effective but most importantly executable. Our capabilities encompass the delivery and deployment of traditional application systems to technology transformation, office and dealing room fit outs and moves, data centre builds, relocations and service migrations.

## Telecommunication Services

Network and telecommunication services have made our world a smaller place. Changing market trends, increasing customer expectations and ever fierce competition has led to challenging businesses. Our focus is to make operations simpler for you. We take complete responsibility for the quality and efficiency of your networks to enable you focus on your core business. From LAN, WAN, DMZ, extranet and exchange connectivity, our extensive experience in end-to-end network deployment means faster service launch and quicker return on your investment.